

Utility Bill Guide

HRUBS (Hampton Roads Utility Billing Service) manages the billing process for the Town of Smithfield. They also manage wastewater treatment and Smithfield supplies the water.

In your bill, you will see the following:

Under the Smithfield Charges :

Water Usage - correlates to the metered water that comes through the meter.

Sewer Usage - correlates to water usage.

Debt Service Fee - Fluoride removal at the water plant

Sewer Compliance Fee - the fee to maintain the sewer lines

Under HRSD Charges :

Wastewater Treatment Charge - this is the fee associated with what it costs to treat your wastewater.

The usage is based on CCF (Centum Cubic Feet) x the actual charge per CCF. Total water usage use this number to calculate the fee. Example: 23.60 CCF x \$8.28 = \$195.41. The invoice shows the previous read (in gallons), and the current read (in gallons) to determine the actual gallon usage.

The formula to convert from CCF to US gallons uses a simple conversion factor, 748.0519:

Your usage is 17,650 gallons. You will divide 17650/748.0519 to come to 23.6 CCF. Take the 23.6 CCF and multiply that by the \$8.28 to come up with \$195.41

