



**ISLE OF WIGHT COUNTY, VA**  
Local Roots, Global Reach

# Newcomer's Guide

FEB 2016

## Welcome to the Isle!

As a new resident, you may have some questions about the County and the many services available to you. The following information is designed to help ease your transition into your new home and life here in Isle of Wight. If you would like additional information about visiting or relocating to Isle of Wight, please stop by our Visitor Center at 319 Main Street or give us a call at 757.357.5182 or toll-free at 800.365.9339.

### Stay Informed

**ISLE OF WIGHT COUNTY WEBSITE:** [iwus.net](http://iwus.net)

**ISLE OF WIGHT COUNTY SOCIAL MEDIA:** [iwus.net/Social-Media](http://iwus.net/Social-Media)

**SIGN UP FOR "VOICES FROM THE ISLE" E-Newsletter:**

[VoicesFromTheIsle.com](http://VoicesFromTheIsle.com), [voicesfromtheisle@isleofwightus.net](mailto:voicesfromtheisle@isleofwightus.net)

**ISLE OF WIGHT COUNTY PARKS & RECREATION:**

757.357.2291, [iwus.net/parks-and-recreation](http://iwus.net/parks-and-recreation)

**SMITHFIELD & ISLE OF WIGHT TOURISM:**

757.357.5182, 1.800.365.9339, [VisitSmithfieldVA.com](http://VisitSmithfieldVA.com)

### Education

**ISLE OF WIGHT COUNTY SCHOOLS:**

820 Main Street, Smithfield, VA 23430, 757.357.4393, [iwcs.k12.va.us](http://iwcs.k12.va.us)

**ISLE OF WIGHT ACADEMY:** (Private School)

17111 Courthouse Hwy., Isle of Wight, VA 23397, 757.357.3866, [iwacademy.com](http://iwacademy.com)

### Taxes & Licenses

**COMMISSIONER OF THE REVENUE:**

757.365.6222, [iwus.net/Commissioner-of-the-Revenue](http://iwus.net/Commissioner-of-the-Revenue)

**TREASURER:** 757.365.6228, [iwus.net/Treasurer](http://iwus.net/Treasurer)

**STATE INCOME TAX:**

The Commissioner of the Revenue prepares and audits State Income Tax Returns. You must have your completed Federal Income Tax form and your W-2 in order to receive assistance. State Income Taxes are due by May 1st.

**REAL ESTATE TAX:**

The real estate tax in Isle of Wight County is assessed by the Commissioner of the Revenue and collected by the Treasurer. The current real estate rate is 85 cents per \$100 of the assessed value. Payments should be made to the Treasurer's Office in two installments due June 5th and December 5th.

**PERSONAL PROPERTY TAX:**

The personal property tax is assessed by the Commissioner of the Revenue and collected by the Treasurer. It includes vehicles, motorcycles, motor homes, boats and trailers. The current personal property rate is \$4.50 per \$100 of the assessed value. Payments should be made to the Treasurer's Office in two installments due June 5th and December 5th.

**PET LICENSE:**

If your pet is more than four months old, it must be vaccinated against rabies and be licensed with the County. This is required by Virginia Law and the Isle of Wight County Code. Pet licenses are available through the Treasurer's Office and must be renewed annually by February 1st.

### Courts

**CIRCUIT COURT:** 757.365.6233, [iwus.net/clerk-of-the-circuit-court](http://iwus.net/clerk-of-the-circuit-court)

**GENERAL DISTRICT COURT:**

757.365.6243, [iwus.net/general-district-court](http://iwus.net/general-district-court)

**JUVENILE & DOMESTIC RELATIONS COURT:**

757.365.6237, [iwus.net/juvenile-and-domestic-relations-court](http://iwus.net/juvenile-and-domestic-relations-court)

**IWUS.net** | 757.357.3191



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## Support Services

**ANIMAL SERVICES:** 757.365.6318, [iwus.net/animal-services](http://iwus.net/animal-services)

**DEPARTMENT OF SOCIAL SERVICES:** 757.365.0880, [iwus.net/social-services](http://iwus.net/social-services)

**HEALTH DEPARTMENT:** 757.357.4177, [vdh.state.va.us](http://vdh.state.va.us)

**VOTER REGISTRATION:** 757.365.6230, [iwus.net/Voter-Registration](http://iwus.net/Voter-Registration)

### LIBRARIES:

Blackwater Regional Library System, [BlackwaterLib.org](http://BlackwaterLib.org)  
Smithfield Branch, 255 James Street, 757.357.2264

Carrollton Branch, 14362 New Towne Haven Lane, 757.238.2641  
Windsor Branch, 18 Duke Street, 757.242.3046



### NEWSPAPERS:

Daily Press (*Newport News*), 757.247.4600, [DailyPress.com](http://DailyPress.com)  
Suffolk News-Herald 757.539.3437, [SuffolkNewsHerald.com](http://SuffolkNewsHerald.com)  
Virginian-Pilot (*Norfolk*), 757.446.9000, [PilotOnline.com](http://PilotOnline.com)

Smithfield Times (*Smithfield*), 757.357.3288, [SmithfieldTimes.com](http://SmithfieldTimes.com)  
Tidewater News, (*Franklin*), 757.562.3187, [TidewaterNews.com](http://TidewaterNews.com)

**PARKS & RECREATION:** 757.357.2291, [iwus.net/parks-and-recreation](http://iwus.net/parks-and-recreation)

## Utilities

### CABLE & SATELLITE TELEVISION:

Direct TV, 877.966.2973, [Directtv.com](http://Directtv.com)

Charter Communications, 888.438.2427, [Charter.com](http://Charter.com)

Dish Network, 877.647.7793, [Dish.com](http://Dish.com)

### INTERNET PROVIDERS:

Charter Communications, 888.438.2427, [Charter.com](http://Charter.com)  
HughesNet (*Satellite*), 866.946.2741, [HughesNet.com](http://HughesNet.com)

DSL, 877.665.0730, [FIOS.verizon.com](http://FIOS.verizon.com)

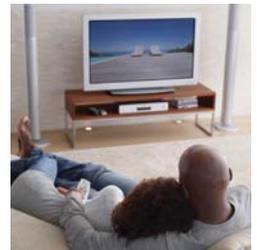
FIOS, 800.837.4966, [FIOS.verizon.com](http://FIOS.verizon.com)

### WIRELESS BROADBAND PROVIDERS:

AT&T, 888.333.6651, [ATT.com](http://ATT.com)  
Verizon Wireless, 800.256.4646, [verizonwireless.com](http://verizonwireless.com)

Sprint, 866.866.7509, [Sprint.com](http://Sprint.com)

T-Mobile, 877.353.3615, [T-Mobile.com](http://T-Mobile.com)



### ELECTRICITY:

Community Electric Cooperative, 757.242.6181, [ComElec.coop](http://ComElec.coop)

Dominion Virginia Power, 888.366.4357, [Dom.com](http://Dom.com)

**NATURAL GAS:** Columbia Gas of Virginia, 800.543.8911, [ColumbiaGasVA.com](http://ColumbiaGasVA.com)

**RECYCLING:** Single-Stream Recycling Program, 757.365.6298, [iwus.net/Solid-Waste/Recycling-Program](http://iwus.net/Solid-Waste/Recycling-Program)

**SOLID WASTE DISPOSAL:** Solid Waste Division, Isle of Wight, 757.365.9572, [iwus.net/Solid-Waste](http://iwus.net/Solid-Waste)

**TELEPHONE:** Verizon, 800.483.4400, [Verizon.com](http://Verizon.com)

**TRASH COLLECTION:** Bay Disposal, 757.857.9700, [BayDisposal.com](http://BayDisposal.com)

**WASTEWATER TREATMENT:** Hampton Roads Sanitation District (HRSD), 757.460.2261, [HRSD.com](http://HRSD.com)

**WATER/SEWER:** Public Utilities Division, Isle of Wight County, 757.365.6284, [iwus.net/Public-Utilities](http://iwus.net/Public-Utilities)

Town of Smithfield Water Department, 757.365.4254

Town of Windsor Water Department, 757.242.4288



## Who do I call if...

**I need to change my voter registration and/or find my local polling precinct?** Voter Registrar, 757.365.6230

**I need a special garbage pickup?** Bay Disposal, 757.857.9700

**My neighbor's dog just won't stop barking?** Animal Control, 757.233.1055

**I want to report a pothole or debris?** Virginia Department of Transportation (VDOT), 1-800-FOR-ROAD

(To report a pothole or debris on roads in Smithfield, contact the town's Public Works Department at 757.365.4200.)

**I want to report clogged storm drains?** General Services Department, 757.365.1662

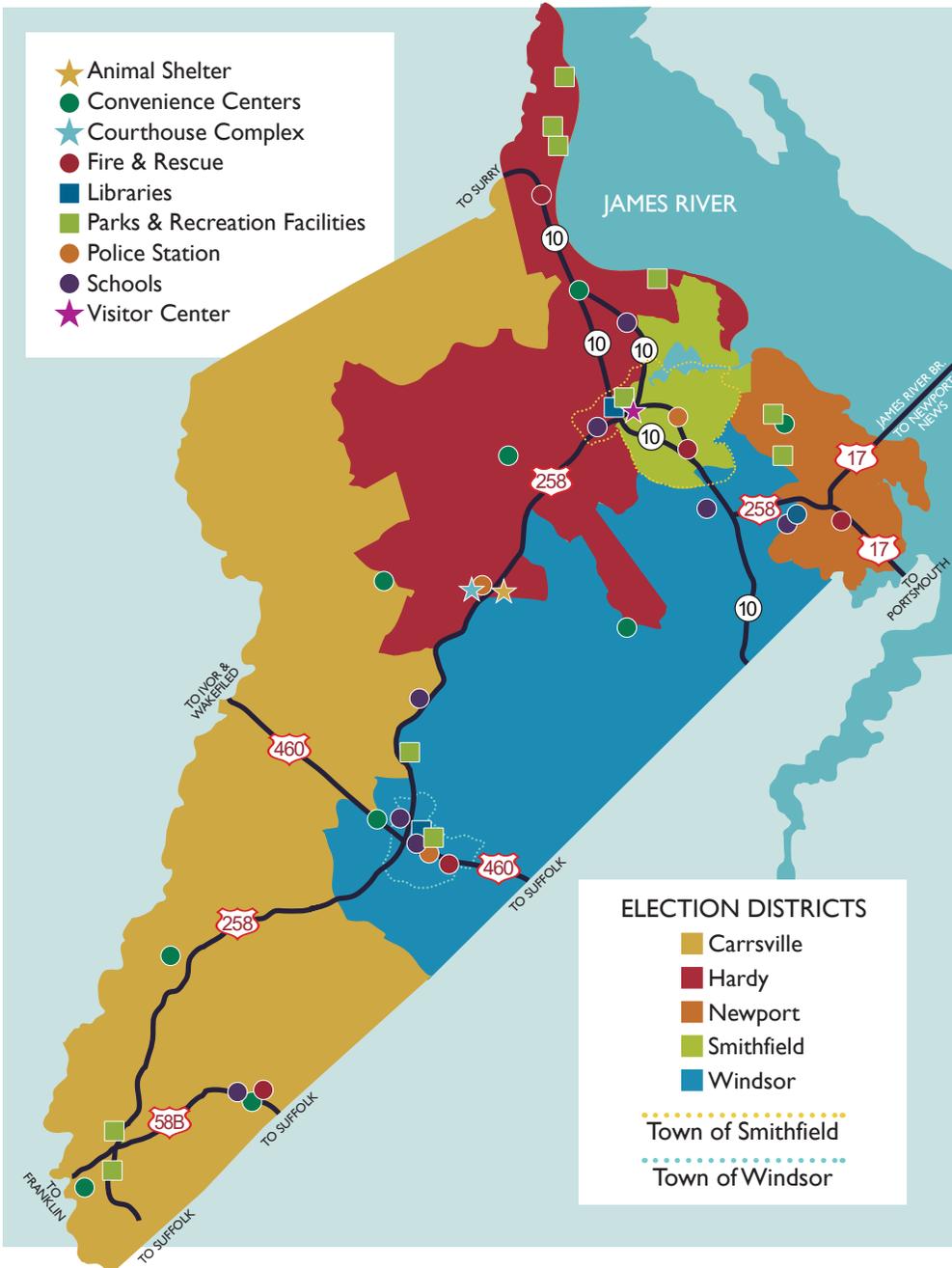
**I need to contact the sheriff for a non-emergency?** Sheriff's Office, 757.357.2151

**I need to contact the Emergency Services - Fire & Rescue Response for a non-emergency?**

Emergency Services Department, 757.365.6308

**I need information about building permits and/or inspections?** Building Inspections, 757.365.6215





## Elected Officials and Constitutional Officers

### BOARD OF SUPERVISORS

Rex Alphin (Chairman), Carrsville  
 Rudolph Jefferson (Vice-Chair), Hardy  
 William M. McCarty, Newport  
 Richard L. "Dick" Grice, Smithfield  
 Joel C. Acree, Windsor

### CLERK OF THE CIRCUIT COURT

Sharon N. Jones

### COMMISSIONER OF THE REVENUE

Gerald H. Gwaltney

### COMMONWEALTH'S ATTORNEY

Georgette C. Phillips

### SHERIFF

Mark A. Marshall

### TREASURER

Judith C. Wells

Contact information at: [iwus.net](http://iwus.net)

### SCHOOL BOARD MEMBERS

Julia Perkins (Chair), Windsor  
 Robert Eley (Vice-Chair), Carrsville  
 Alvin Wilson, Hardy  
 Vicky Hulick, Newport  
 Kirstin Cook, Smithfield  
 Contact information at: [iwcs.k12.va.us](http://iwcs.k12.va.us)

### SMITHFIELD TOWN COUNCIL

T. Carter Williams (Mayor)  
 Andrew C. Gregory (Vice Mayor)  
 Connie Chapman  
 Michael G. Smith  
 Milton Cook  
 Denise N. Tynes  
 Randy Pack  
 Contact information at: [smithfieldva.gov](http://smithfieldva.gov)

### WINDSOR TOWN COUNCIL

Carita J. Richardson (Mayor)  
 Durwood V. Scott  
 J. Clinton Bryant  
 Greg Willis  
 N. Macon Edwards, III  
 Patty Flemming  
 Tony Ambrose  
 Contact information at: [windsor-va.gov](http://windsor-va.gov)



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## EMERGENCIES

**EMERGENCY SERVICES - FIRE & RESCUE RESPONSE & SHERIFF'S OFFICE: 911**

### SIGN UP FOR IW-ALERT:

Receive instant alerts on severe and unexpected incidents and weather.  
 757.365.6308, [IWAAlert.net](http://IWAAlert.net).

**EMERGENCY SERVICES: 757.365.6308**

**ANIMAL SERVICES DIVISION: 757.365.6318**

**PUBLIC UTILITIES: 757.365.6284**